



## Track Repair Progress Online

Mercom's customer web portal is now online providing real-time job status tracking. Repair progress can now be obtained in seconds saving valuable time and money – simply log on to the customer area at the following address:

[www.mercom.org/about/customer.html](http://www.mercom.org/about/customer.html)

In addition to tracking jobs currently at Mercom for repair, thirty days of repair history is also available.



To gain access to this service you will require your Mercom account number and password which can be requested by following the link highlighted in red above.

## Datalogic Repair & Spares Pricing

The Datalogic portal (accessed from Mercom's home page - [www.mercom.org](http://www.mercom.org)) now has the current **repair pricing** and **spare parts pricing** downloadable in PDF format.

## Bentley Pumas Top of The League

For the second year running, Mercom are pleased to support the Bentley Pumas (under fourteen) Junior Football Club.

Their Manager - Andrew Mountain – states "at present we lie top of the league having won six and lost one of our first seven games. Hopefully long may it continue and we can do both the new kit and Mercom proud this season".



There is an enormous amount of time and dedication from all those involved in organising Junior Football, along with surprisingly high costs – from the team kit through to maintaining the grounds. These teams rely on the support of SME's like Mercom to keep the cost to the individual players as low as possible.

Keep up with the Bentley Pumas progress this season at:  
[www.mercom.org/bentleypumas](http://www.mercom.org/bentleypumas)

Mercom specialise in the component level repair of:

- » Barcode Scanners
- » Data Collection Terminals
- » Desktop PCs
- » Digital Cameras
- » Dot-matrix Printers
- » EPoS Systems
- » Laser Printers
- » Notebook PCs
- » PDA (Pocket PC)
- » Power Supplies
- » Printed Circuit Boards
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- » TFT/LCD Displays
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## FREE PRIZE DRAW

### Nintendo DS Lite

Enter by visiting  
[www.mercom.org/prizedraw](http://www.mercom.org/prizedraw)  
it only takes 30 seconds



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